

ACC Accredited Employer Programme

Me mōhio koe ki ēnei āhuatanga...

He wāhanga a SkyCity o te ACC Accredited Employers Programme (AEP). Ko te tikanga o tēnei ko tā SkyCity me te āwhina a HOWDEN Care, he whakahaere i ngā kerēme mō ngā wharanga i te wāhi mahi.

Ngā Tūranga me ngā Kawenga:

- Whakapā tonu ai ngā Kaiārahi Tāngata ki ngā mema o te rōpū i whara, ā, ka tukua ngā mahi kē e haumarua ana ina hiahiatia
- Āki ai ngā Health & Safety Partners i te pūrongotanga o ngā aituā i Donesafe me te whakatairanga i te hōtaka Pain & Discomfort a SkyCity
- Whakarato ai a Connect / EAP i tētahi ratonga muna e tautoko ana i ngā kaimahi
- Whakahaere ai te Disputes Manager i ngā amuamu, i ngā take rānei e hāngai ana ki a ACC
- Aromatawai ai, whakahaere ai hoki a HOWDEN Care i ngā kerēme wharanga mahi, ā, i ētahi kerēme ACC i pā mai i waho atu i te mahi

Kāore koe i te pai ki tō kerēme?

- Kei a koe te tika kia manaakitia koe i runga i te whakaute, i te tōtika, ā, kia noho mōhio tonu hoki koe
- Ka taea e koe te amuamu mā te whakapā atu:
 - HOWDEN Care
 - Te Disputes Manager a SkyCity
 - Te Ratonga Amuamu a ACC
- Ki te kore koe e whakaae ki tētahi whakataunga kerēme, ka taea e koe te tono arotake mā:
 - Te tono i tētahi puka tono mō te arotake i a HOWDEN Care
 - Te whakakīia me te whakahoki i roto tonu i te 3 marama o te whakatau
 - Ka tirohia te whakatau e tētahi tangata hou
 - Mēnā e pōuri tonu ana koe ka taea e koe te pīra mā te kōti

Me pēnei koe mēnā ka whara koe i te mahi:

- Pūrongotia te maiki i Donesafe, ki tō Kaiārahi Tāngata rānei
- Ka hoatu ki tō tākuta, ki tō kairomiromi, ki tō hōhipera rānei te puka "You have had an injury at work"
- Ka whakakīia te puka Kerēme ACC ki tō kaiwhakarato haumanu. Hoatu tētahi tārua ki tō Kaiārahi Tāngata
- Kei a koe te tikanga mō ngā kaitautoko pērā i te hoa mahi, i te whānau, i te tangata nō te uniana rānei. E pai ana tā rātou whai wāhi mai ki te hiahiatia e koe, i ngā wā hoki e hiahiatia ana e koe.

Utua ai pea ēnei utu ACC:

- Ngā toronga tākuta
- Te whakamaimoatanga niho
- Te haumanu korikori
- Ngā whakaata roto
- Te āwhina i te kāinga me te tiaki tamariki
- Te ngaronga o te moni whiwhi
- Te ikiiki ki te whakamaimoatanga

Kōrero ki a HOWDEN Care kia whai i ēnei.

Ngā hoapā matua:

- ACC Complaints
0800 650 222 / customerfeedback@acc.co.nz
- Connect / EAP
09 363 6235 / connect@skycity.co.nz
- HOWDEN Care
0508 333 999 / skycity@howdengroup.com
- SkyCity Disputes Manager
09 971 5956 / Paul.Uttley@skycity.co.nz

Kei te hiahia koe ki te mōhio ki ētahi atu āhuatanga? Waeheretia mai...

